



KwikCare 4Business FAQs for Employers

Membership Cards Each employer will receive KwikCare 4Business membership cards for the number of employees registered following receipt of payment. If you have purchased extra cards, you will need to enter the new employees names on the cards as you distribute them. Membership cards are valid for one year and will expire June 30 each year. Membership is not transferrable. Members who leave your employment will continue to be eligible for discounted services until card expiration. New employees will need to be issued new membership cards for service.

Calculating cost of memberships List the quantity of the membership package you are purchasing and multiply by the cost of that package. Total all packages purchased and list the actual # of individual memberships you are purchasing. For example: If you are purchasing 37 memberships, enter "37" beside "Total # of Memberships." List the following:

2 packages of 1 @ \$20 = \$40

1 package of 10 @ \$190 = \$190

1 package of 25 @ \$450 = \$450

Total = \$680

Family members covered Immediate family members living in the same household with your employee are also eligible for discounted KwikCare rates within your employer field of membership. Family members will need to show identification and present the membership card for member discounts at the clinic.

Clinic Registration Member employees will be asked to complete a brief registration form during their first visit including contact info, family members, and pertinent medical info. KwikCare 4Business members do not need to prove financial qualification for KwikCare services.

Who pays for memberships? While the employer is responsible for payment to FCH for all members enrolled, you may choose to either make the payment on behalf of your employees or ask them to reimburse you for the cost of individual memberships.

Employee Orientation We have attempted to make all information about KwikCare 4Business available to you and your employees online. However, we will be happy to arrange for a brief employee orientation upon request. Please email kwikcare4b@faithcommunityhealth.org for assistance.

Member Services Info To familiarize your employees with the details of KwikCare 4Business, you may refer them to the Member Services Info section of the website or you may choose to print the online pdf for distribution.