

FaithCare Member Value

As a *FaithCare* Medical member you will save \$130 for primary care visits and \$55 for *KwikCare* visits compared to our standard rates. *FaithCare* Virtual Visits enables you to receive minor medical care online, saving you time and money.

If you are eligible for prescriptions you will have access to most prescription drugs for a flat \$10 monthly service fee. Note that we do not dispense narcotics. Our patients average \$250 per month in prescription savings.

FaithCare Vision savings may range up to \$500 for exams and eyewear. Members can expect to pay about \$100 or less for eyewear, depending on needs and options selected. *FaithCare* benefits could easily be worth more than \$1.50 per hour in wages, depending on your needs and the services you use.



Healthcare Services for Uninsured Employees

provided by

Faith Community Health

610 S 6th St, Branson, MO 65616 Phone (417)336-9355

www.Faith.Care www.FaithCommunityHealth.org

FaithCare is not health insurance.

Rev. 190702

FaithCare Member Services Guide

Introduction

Welcome to *FaithCare*! Your employer has provided you with an exceptional opportunity for meeting your basic healthcare needs. On your first visit to Faith Community Health you will be provided with a *FaithCare* membership card. You will need your membership card and personal ID to receive *FaithCare* rates for services.

When you call for an appointment (417-336-9355), and when you arrive at our front desk, please let us know you are a *FaithCare* member so we can apply your member rates. Our staff will need to verify current enrollment each time you visit.



Prescriptions

If you anticipate needing a prescription, please let us know when setting up your appointment. To meet the requirements of our suppliers, we will need to verify your eligibility. You will need to schedule a registration appointment and provide documentation of income and insurance status.

Plan for 20 to 30 minutes for this appointment. Whenever possible we will attempt to schedule it just prior to your medical visit so you can handle everything in one trip. If you prefer not to supply income verification, our provider can write a prescription that you may fill at the pharmacy of your choice.

FaithCare Member Services

FaithCare Medical

- ✓ **Primary Care Medical** Care for your primary medical needs. If specialized care is needed we can refer you to competent specialists. *FaithCare* member rates only apply to services provided at Faith Community Health.
- ✓ **FaithCare Virtual Visits** We partner with CoxHealth to provide online access to medical care seven days a week with extended hours.
- ✓ **KwikCare** When you need to be seen quickly so you can take care of urgent needs and get back to work, call us for *KwikCare*. We can work you in quickly and get you on your way. *KwikCare* services include treatment for viruses, allergies, strep throat cultures, UTI, colds and flu, minor cuts or burns, stings, strains and sprains.
- ✓ **Prescriptions** Access to most prescriptions is available through our dispensary for \$10 per month. We do not stock or dispense narcotics. Members must verify eligibility annually. You are always welcome to have your prescriptions filled at the pharmacy of your choice.

FaithCare Vision (optional) If your *FaithCare* plan includes vision care you will have access to an annual eye exam and frames and lenses at low member pricing.

FaithCare Member Rates

- **\$10** Primary care or KwikCare visits in clinic
- **\$10** *FaithCare* Virtual Visits online
- **\$10** Prescriptions, monthly fee
- **\$10** Vision care exam
- Misc. lab and procedure fees at standard clinic rates

FaithCare Member FAQs

Clinic hours? *FaithCare* services are available during regular clinic hours. Please call or check our website for current schedule. Our clinic is open Monday through Friday.

How can I get a prescription? If you register and qualify for prescriptions through the FCH dispensary we can service your prescription needs onsite. If you prefer, we can provide you with a prescription to use at any pharmacy you choose.

How should I pay? FCH accepts cash or debit/credit cards for services. All payments are due at the time of service.

What do I need to bring? Bring your *FaithCare* membership card and personal ID to each appointment.

Where is Faith Community Health? Our clinic is located near downtown Branson. From Hwy 76 (Main St), head south on 6th St, next to US Bank, four blocks to 610 S 6th St. Our building is on the left, with ample parking for your convenience.

Who are your medical providers? Our primary care provider is Steve Berkstresser, PAC, a certified physician assistant with more than three decades of practice in Branson.

How do I access FaithCare Virtual Visits? Detailed instructions are available online at CoxHealth.org/VirtualVisits. You can also review the *FaithCare* Member FAQs on our website. Enter the plan code **Faith10** to access your \$10 *FaithCare* member rate. Membership must be current.

What happens if I am no longer a FaithCare member? Faith Community Health welcomes patients who live or work in Stone or Taney counties. You may be eligible for our standard income-based fees. Registration is required.